



Management Policy

The **AZKOYEN Group** develops technological products and services in Vending & HoReCa markets, Payment and Security Systems – meeting the expectations of our customers, achieving long-term returns to our shareholders and building a dynamic, challenging and rewarding environment for our employees.

With a strong focus on internationalisation, we will become a worldwide reference for innovative automated sales, payments and security solutions.

The **top management** of the AZKOYEN Group are aware of the importance of making compatible our company Mission with product & services quality, the preservation of the environment and the health & safety of our workers and subsequently undertakes the following **commitments**:

With our clients and end users: *we strive to our maximum to understand and meet their needs and expectations, providing higher quality and higher value-added solutions to increase their satisfaction on a continuous basis.*

With our employees: *we provide safe and healthy working conditions to prevent work-related injury and ill health through hazard elimination and health & safety risk reduction. We promote consultation and participation of employee's representatives, team working and Group Vision and we take care of our people encouraging their development and rewarding their performance.*

With the protection of the environment: *we prevent pollution and make a sustainable use of resources, continuously decreasing the environmental impacts of our activities and products during their life cycle.*

With the professional good will: *we aim to meet all legal requirements and others that apply to us, we promote transparency and ethical behaviours, we are rigorous, effective and agile, we direct our actions towards the achievement of our business objectives and pursue continuous improvement.*

With our shareholders: *we seek to improve our profitability and competitiveness in a sustainable manner, through improving the efficiency of our processes and with a focus on risks to ensure the consistency of the results of our activities.*

To achieve the objectives emanating from these commitments, the top management promotes and leads an Integrated Management System that assigns responsibilities at various levels of the organisation and involves all employees in our desire to BE THE BEST.

Eduardo Unzu.

General Manager – AZKOYEN Group.

Peralta, August 28th, 2019.